



NEXT GENERAL MEETING

JANUARY 21, 2015

MISSION VALLEY RESORT

875 HOTEL CIRCLE

# The Skimmer

DECEMBER

SAN DIEGO CHAPTER MONTHLY NEWSLETTER

2014

25<sup>th</sup> Silver Anniversary IPSSA Region 7 Table Top Show  
Four Points Sheraton, Jan. 24, 2015, 9am -4pm Seminars and Show

[www.region7tabletop.com](http://www.region7tabletop.com)

2015 Builder Summit – Four Points Sheraton, Jan. 10, 2015, 9:30am-1pm – Flyer inside

## President's Message

Merry Christmas and happy holidays to you all! I just wanted to take this chance to thank you all for your support of us as a new board. It's been a year filled with learning experiences for us, but overall it has been a complete joy for us to serve this outstanding chapter. I wanted to end the year by expressing some gratitude to you, our great members.

We have been able to do some fantastic things this year! We showed our support of one of our own members, Jim Bauer, as he attempted an adventure rowing across the pacific, and we are thankful for his safe return. Our charitable contribution effort was a huge success as well, as we were able to raise \$5,000.00 with the help of our chapter membership, IPSSA Inc, and the Region 7 Table Top. Thank you to all who were involved in raising those funds for the Jr. Lifeguard

Foundation. They do a fantastic job of managing the money, and use it specifically in ways that teach water safety and swimming skills to our communities. Their check will be presented at the Region 7 Table Top show in 2015.

Thank you as well to each of the volunteers that head up our many committees. Some of the jobs are easily overlooked, and can seem a bit thankless. As the president of this chapter, I want you to know how appreciative I have become of each of you. The only way the board and I are capable of doing what we do is by having complete confidence in the excellence of each of you who volunteer in any capacity. You are the backbone of this organization, and your efforts, time, and sacrifices are appreciated more than you can know.

Lastly, I wanted to thank my fellow board members! A lot happens in one year, and each of us have had challenges

**Please keep Region 7 Director Joe Lukacik in your thoughts and prayers. Joe is experiencing major complications from a heart bypass and value repairs.**

that could have derailed us. Yet, throughout the entire year, I was able to count on each of you to do your best, and you've always exceeded my expectations. Thank you Tom, Mike, Michael and George!

I look forward to moving ahead in 2015 by accomplishing some new things with this chapter! It's been a pleasure getting to know some of you more personally at our dinner meeting, and our Christmas party (both of which were great successes, thanks Pat Nieratko), and I am excited to see our community of individuals continue to grow closer. Merry Christmas to each of you, and thank you for an outstanding year!

Sincerely,

Austin Gardiner

## The Board of 2014-2015

**PRESIDENT**  
Austin Gardiner



**VICE PRESIDENT**  
Mike Harris



**SECRETARY**  
George Ludwig



**TREASURER**  
Thomas Graham



**PAST PRESIDENT**  
Mike Anderson



**Board of Officers**

|                       |                         |                     |                                     |
|-----------------------|-------------------------|---------------------|-------------------------------------|
| <b>President</b>      | <b>Austin Gardiner</b>  | <b>619-277-5359</b> | <b>austingardinerps@hotmail.com</b> |
| <b>Vice President</b> | <b>Michael Harris</b>   | <b>619-395-6700</b> | <b>mtharris@cox.net</b>             |
| <b>Treasurer</b>      | <b>Thomas Graham</b>    | <b>619-582-7665</b> | <b>pooltechsandiego@gmail.com</b>   |
| <b>Secretary</b>      | <b>George Ludwig</b>    | <b>619-892-4749</b> | <b>365poolservices@gmail.com</b>    |
| <b>Past President</b> | <b>Michael Anderson</b> | <b>619-589-8848</b> | <b>andersonaqua-tech@cox.net</b>    |

**Committee Representatives**

|                             |                                      |                      |                                    |
|-----------------------------|--------------------------------------|----------------------|------------------------------------|
| <b>Sick Leave</b>           | <b>Ron Baker</b> 619-540-2275        | <b>New Members</b>   | <b>John Baldwin</b> 858-354-7946   |
|                             | <b>Ron Magnant</b> 858-586-1188      |                      | <b>Bernie Mirelez</b> 619-818-5536 |
|                             | <b>Joseph Lerma</b> 619-917-6971     |                      | <b>Jon McArthur</b> 619-672-3760   |
| <b>Continuing Education</b> | <b>Patrick Nieratko</b> 619-647-9395 | <b>Manuf. Rebate</b> | <b>Gary Sevigny</b> 858-486-9220   |
|                             | <b>Stephen Heyer</b> 619-563-6566    |                      |                                    |
|                             | <b>Jon McArthur</b> 619-672-3760     |                      |                                    |
| <b>Insurance</b>            | <b>Bob Fowler</b> 619-464-6400       |                      |                                    |
| <b>Entertainment</b>        | <b>Patrick Nieratko</b> 619-647-9395 |                      |                                    |
|                             | <b>Joey Chavez</b> 619-920-4290      |                      |                                    |
| <b>Product Testing</b>      | <b>Patrick Farrior</b> 619-465-9545  |                      |                                    |
|                             | <b>Dale Eppard</b> 858-571-1177      |                      |                                    |
| <b>Sfty/Drowning Prevnt</b> | <b>James Morketter</b> 619-708-4972  |                      |                                    |
| <b>Blood Drive</b>          | <b>James Morketter</b> 619-708-4972  |                      |                                    |
| <b>Website</b>              | <b>Paul Grimes</b> 619-518-4983      |                      |                                    |
| <b>Region7 Director</b>     | <b>Joe Lukacik</b>                   |                      |                                    |

**IPSSA Corporate** 888-360-9505  
**Info. Vickie Lester** 888-368-0432 FAX  
 10842 Noel St #107, Los Alamitos CA 90720-2582

**Billing - Cramer & Associates**  
 PO BOX 1617 888-391-6012  
 Rocklin CA 95677 888-391-6203FAX  
**Arrow Insurance** 800-833-3433  
**Ray Arousty** 805-955-9555  
 805-955-9535 FAX  
 40 W. Cochran Street #112 Simi Valley CA 93065



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**E-mail- [info@acspools.com](mailto:info@acspools.com)**  
**(858) 486-9220**

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**Underwater Swimming Pool Repairs: drain retrofit, cracks, rebar and plaster loss**

## IPSSA San Diego – Chapter Supporters (Updated 08/14/14) \*Local Representative

|                                  |  |   |
|----------------------------------|--|---|
| <b>Eric Dominguez</b>            | <b>Abcana Industries - <a href="http://www.abcanaindustries.com">www.abcanaindustries.com</a></b><br>Wholesale Pool Chemicals - Pickup & Delivery                          | 619-444-9900<br>619-654-6724 cell<br>ericd@abcanaindustries.com     |
| <b>Jairo Leon</b>                | <b>AER Technologies, Inc. - <a href="http://www.pcboardrework.com">www.pcboardrework.com</a></b><br>Circuit Board Repair   | 714-446-6083<br>jairo.leon@aertech.com                              |
| <b>Eric Svensson</b>             | <b>Alternative Pool Systems, Inc. – <a href="http://www.alternativepoolsystems.com">www.alternativepoolsystems.com</a></b><br>Install/Repair/Service Automatic Pool Covers | 619 445 9798 Office<br>619-980-7379 Cell<br>apsinc@rocketmail.com   |
| <b>Todd Wittman</b>              | <b>American Home Butler, INC. – <a href="http://www.poolleakrepairs.com">www.poolleakrepairs.com</a></b><br>Pool Leak Detection & Repairs                                  | 858-566-2700<br>ahbbiz@gmail.com                                    |
| <b>Kenan Sachs</b>               | <b>American Leak Detection – <a href="http://www.americanleakdetection.com">www.americanleakdetection.com</a></b><br>Leak Detection & Repair – leakhelp@gmail.com          | 619-233-5325 Office<br>858-525-3711 Cell                            |
| <b>Joey Chavez, Rep.</b>         | <b>Blue Moon Pools, Inc. - <a href="http://www.blumoonpool.com">www.blumoonpool.com</a></b><br>Pool Renovation / Pool Remodeling / Pool Plastering                         | 619-920-4290<br>blumoonjoey@hotmail.com                             |
| <b>Tony Ruf</b>                  | <b>BriteTile – <a href="http://www.britetile.com">www.britetile.com</a></b><br>Calcium removal, install/repair tile, quartz/rock coping,<br>deck-o-seal                    | 619-260-1896<br>rruf@san.rr.com                                     |
| <b>David Barba</b>               | <b>Clear Water Pool Covers - <a href="http://www.clearwaterpoolcovers.com">www.clearwaterpoolcovers.com</a></b><br>Service and install automatic pool covers               | 858-863-3202<br>service@clearwaterpoolcovers.com                    |
| <b>Mike &amp; Cathy Chastang</b> | <b>Dynamic Concrete Coatings – <a href="http://www.dynamicconcretecoatings.com">www.dynamicconcretecoatings.com</a></b><br>An affordable Solution for Decorative Concrete  | 619-300-8785<br>619-201-8508  |
| <b>Tom Cox</b>                   | <b>Gardner Outdoor And Pool Remodeling – <a href="http://www.gardnerpoolplastering.com">www.gardnerpoolplastering.com</a></b><br>Quality Plastering/Remodels since 1969    | 619-593-8880<br>tomc@gardnerpoolplastering.com                      |
| <b>New Supporter</b>             | <b>Green Solar Electric – <a href="http://www.greenelectricsolarsolutions.com">www.greenelectricsolarsolutions.com</a></b><br>Premier Solar Experts servicing San Diego    | 858-539-6579  |
| <b>Scott Ragsdale</b>            | <b>Hasa, Inc. - <a href="http://www.hasapool.com">www.hasapool.com</a></b><br>Manufactures liquid chlorine, distributes dry/specialty chemicals                            | 661-259-5848  |
| <b>Michael Mamula</b>            | <b>Leak Detection USA – <a href="http://www.leakdetectionusa.com">www.leakdetectionusa.com</a></b><br>Leak detection/repair for pools/spas/ponds–comrci/resdntl.           | 800-652-9062<br>michael@leakdetectionusa.com                        |
| <b>Gil Koury</b>                 | <b>Life Deck - <a href="http://www.lifedeck.com">www.lifedeck.com</a></b><br>Concrete Resurfacing & Staining, Waterproof Deck Coatings,<br>Cleaning/Maintenance.           | 619-262-8600 Office<br>619-572-1894 Cell<br>gil@lifedeck.com email  |
| <b>Liza Leas</b>                 | <b>L &amp; L Lines, Inc. – <a href="http://www.llines.com">www.llines.com</a></b><br>heatpumpgirl@aol.com<br>REVIVE- TK Pool Products, Nets and Caddy Boxes                | 602-705-9240 Cell<br>602-354-4245 Fax                               |
| <b>Regina Rakowski</b>           | <b>Nelsonite - <a href="http://nelsonitepoolanddeck.com">nelsonitepoolanddeck.com</a></b><br>Easy and Affordable, Quality Pool & Deck Coatings                             | 760-828-6169 cell<br>rrakowski@ellispaint.com                       |
| <b>Michael Sherlin</b>           | <b>One Roof Energy - <a href="http://www.oneroofenergy.com">www.oneroofenergy.com</a></b><br>Solar Power for Residential Homes   | 858-926-7574<br>msherlin@oneroofenergy.com                          |
| <b>Don Wall</b>                  | <b>The Pool Doctor - <a href="http://www.sdpooldoctor.com">www.sdpooldoctor.com</a></b><br>Construction, Renovation, Remodel, Repair                                       | 619-445-4977 Office<br>619726-1219 Cell<br>donwall@sdpooldoctor.com |

| <b>IPSSA San Diego – Chapter Supporters</b> (Updated 08/14/14) <b>*Local Representative</b> |  |   |
|---|--|---|
| <b>John Moss</b>  | <b>Poolsafe Cover Systems - <a href="http://www.poolsafe.com">www.poolsafe.com</a></b><br>Service All Systems, Replacement, portable fences                        | 760-580-4640 Cell<br>760-489-2282 Office<br>john@poolsafe.com       |
| <b>Kirk Chapman</b>   | <b>Poolscape Unlimited, Inc. - <a href="http://www.poolscap unlimited.com">www.poolscap unlimited.com</a></b><br>Pool plastering - Complete Pool & Spa Renovations | 619-561-0555 Cell<br>kirk@poolscap unlimited.com                    |
| <b>Reid Mirvis</b>  | <b>Pool Surfacing 2000 - <a href="http://www.poolsurfacing2000.com">www.poolsurfacing2000.com</a></b><br>Fiberglass and Fleck stone Specialist                     | 619-590-1420<br>reid@poolsurfacing2000.com                          |
| <b>Mark Larimer</b>   | <b>Save Water Mobile Water Filtration- <a href="http://www.savewatersd.com">www.savewatersd.com</a></b><br>Renews and Refreshes Water with Mobile Pool Filtration  | 619-328-9099<br>savewatersd@cox.net                                 |
| <b>Brandon Chase</b>  | <b>SunChaser, Inc.</b><br>Solar and Water Heating Specialist   | 619-390-5287 Office<br>760-315-4597 Cell<br>sunchaserinc@cox.net    |
| <b>John Tryon</b>   | <b>Suntrek Industries, Inc. - <a href="http://www.suntreksolar.com">www.suntreksolar.com</a></b><br>Solar Pool Thermal, Photovoltaics and Solar Hotwater           | 800-292-7648  |
| <b>Kristal Cavender</b>   | <b>SunX Solar Systems, Inc. - <a href="http://www.sunxsolar.com">www.sunxsolar.com</a></b><br>Solar Electricity – Solar Pool heating – Solar Water Heating         | 760-738-9383<br>760-497-4061 Cell<br>kristal.cavender@sunxsolar.com |
| <b>Kevin Wallace</b>  | <b>Underwater Unlimited</b><br>Rust spots, Rebar, Cracks, Drain replacement  | 800-247-8393<br>760-632-1822<br>760-994-6265 Cell                   |
| <b>James Henry<br/>Samantha Larimer</b>   | <b>Weiser Pools, Inc. – <a href="http://www.weiserpools.com">www.weiserpools.com</a></b><br>Repairs, Installations, Heating and Automated Control Specialists      | 619-440-2480<br>weiserpools@cox.net                                 |
| <b>Chuck Conti</b>  | <b>Zodiac Pool Systems, Inc. - <a href="http://www.zodiacpoolsystems.com">www.zodiacpoolsystems.com</a></b><br>Baracuda, Jandy, Nature2 & Polaris brand products   | 760-908-5125<br>Chuck.conti@zodiak.com                              |

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**Member Meeting  
November 19, 2014  
Mission Valley Resort  
875 Hotel Circle South  
San Diego, CA**

Treasurers report, Tom Graham, the chapter is in good shape.

Secretaries report, George Ludwig, minutes from October's meeting were approved.

Vice presidents report, Mike Harris, no speaker at December's meeting.

Presidents report, Austin Gardiner, everybody is welcome at our dinner party meeting next month.

Blood drive committee, James Morketter, Novembers breakfast meeting will be the last one for this year.

Water safety committee, James Morketter, let your customers know to keep and eye on out-of-town visitors at their homes. They may

not be familiar with swimming pool safety.

Continuing education committee, Jon Mc Arthur, January's table top will have \$10,000 in raffle prizes

Product test committee, Dale Eppard, talked about Joe Dianna's carbon fiber pole. He gives it a positive review.

Entertainment committee, Pat Nieratko, Christmas party is December 5, 2014 at Town & Country Hotel. There will be a live band again.

David Courey Memorial award. Pat Nieratko nominated Joey Chavez from Blue Moon Pools. The nomination was approved unanimously.

**IPSSA San Diego Chapter  
Board of Directors Meeting  
December 3, 2014  
San Diego, CA**

7 PM call to order Bullies East restaurant

Treasurers report, Tom Graham, the chapter is in fine shape.

Secretaries report, George Ludwig, motion to approve last month's meeting minutes, second by Austin Gardner, approved unanimously.

Vice presidents report, Mike Harris, no speaker at the dinner meeting this month.

Past presidents report, Mike Anderson, nothing to report.

Presidents report, Austin Gardiner, the Junior Lifeguard Association will be presented with our Chapter's donation at the Table Top in January.

**Member Meeting  
December 5, 2014  
Town and Country Hotel  
San Diego, CA**

7 PM call to order Town and Country Hotel.

Treasures report Tom Graham, chapters in fine shape.

Secretaries report, George Ludwig, chapters in fine shape.

VP's report, Mike Harris, thank you members and chapter supporters for attending the Christmas dinner.

Presidents report, Austin Gardiner - James Morketter was announced as the winner of the BK Taylor award for 2014. Joey Chavez was announced as the winner of the David Courey Memorial award for 2014.

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**Heater rat proofing products**  
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# IPSSA SAN DIEGO CHAPTER

## CONTINUING EDUCATION

### Education Reimbursements -

Local Classes (San Diego County) 100% class cost.

SoCal Area 100% class/show cost+\$100 for expenses.

Outside So Cal 100% class/show cost+ \$250 for expenses.

Contractor License - 100% of non-recurring expenses such as application test fees, fingerprinting charge etc., up to \$1000.

**Must provide proof of attendance and payment. Submit claim within 30 days of completion/attendance.**

### Upcoming classes -

**Earn SD Chapter Continuing Education points for attendance on approved classes**

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**25th Silver Anniversary Region 7  
Table Top Show Sat. January 24, 2015  
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**Pentair Seminar - February 17 & 18, 2015  
Flyer in this Skimmer**

**Gary Sevigny/Manufacture Rebate Co Chair**

## Ask the All Stars

Our panel of experts is ready, willing and able to answer questions in their fields of expertise. Use the contact info below or say hello at the next general meeting.



**Bill Peck**  
Commercial Water  
Chemistry &  
Water Purification  
858-673-8556



**Ron Magnant**  
Spas & Hot Tubs  
Water Chemistry  
619-804-1759



**Jon McArthur**  
Acid Wash, Plaster  
Problems and  
Motors  
619-672-3760



**Mark Overman**  
Automation &  
Electronics  
619-463-6689



**Gary Sevigny**  
Heaters, Lights &  
Plumbing  
858-486-9220



## San Diego Chapter Financial Report – Nov., 2014

### General Checking

| Income Description            |                 | Expense Description                   |                 |
|-------------------------------|-----------------|---------------------------------------|-----------------|
| Cash on Hand (Beg. Bal.)      | 20,725.81       | C.P.S.A                               | 0.0             |
| Dues Collected by IPSSA       | 1,664.00        | Door Prizes / Raffle                  |                 |
| Member Fines                  | 550.00          | Entertainment Expenses- Xmas Party    | 5,513.13        |
| Chapter Supporter Dues        |                 | Board Meeting                         | 410.47          |
| Directory Advertising         |                 | General Meeting                       | 505.44          |
| Newsletter Advertising Income |                 | Office Expense-                       |                 |
| New Member                    |                 | Legal & Professional-Web Master       | 100.00          |
| Fund Raising                  |                 | Postage & Copies Expenses- Fine mail. | 60.49           |
| Sick Leave                    |                 | Sick Leave Comm. Meeting              | 127.85          |
|                               |                 | Reg 7 Quart. Dues                     | 451.50          |
|                               |                 |                                       |                 |
|                               |                 |                                       |                 |
| <b>Total Income in Month</b>  | <b>2,214.00</b> | <b>Total Expenses in Month</b>        | <b>7,167.88</b> |
|                               |                 | <b>Combined Total</b>                 | <b>1,571.93</b> |

### Education Checking

| Income Description                  |            | Expense Description            |                  |
|-------------------------------------|------------|--------------------------------|------------------|
| Cash on Hand (Beg. Bal.)            | 26,570.16  | Continuing Education-          |                  |
| Rebate Program (PEP/Pentair/Raypak) |            | Peck PWQA Trade Show           | 50.00            |
|                                     |            |                                |                  |
| <b>Total Income in Month</b>        | <b>.00</b> | <b>Total Expenses in Month</b> | <b>50.00</b>     |
|                                     |            | <b>Combined Total</b>          | <b>26,520.16</b> |

### Sick Leave Checking

| Income Description           |            | Expense Description                 |                 |
|------------------------------|------------|-------------------------------------|-----------------|
| Cash on Hand (Beg. Bal.)     | 1,010.62   | Members paid Sick Leave Coverage #1 |                 |
| Sick Leave Coverage #1       |            | Members paid Sick Leave Coverage #2 |                 |
| Sick Leave Coverage #2       |            | Sick Member Reimbursed #1           |                 |
|                              |            | Sick Member Reimbursed # 2          |                 |
|                              |            |                                     |                 |
| <b>Total Income in Month</b> | <b>.00</b> | <b>Total Expense in Month</b>       | <b>.00</b>      |
|                              |            | <b>Combined Total</b>               | <b>1,010.62</b> |



**IPSSA Region #7**  
 Carlsbad, Del Mar, Escondido,  
 North County Coastal,  
 East County, Metro and San Diego Chapters  
 Presents



## **25th Silver Anniversary Regional Table Top Show**

**Saturday, January 24, 2015 9:00 am – 4:00 pm**  
**EXHIBITS OPEN 1:00PM– 4:00PM**

Meet all the major Pool & Spa Manufacturers, suppliers, builders, remodelers and many other specialists. Learn about NEW products and how they work.

**OPEN TO EVERYONE IN THE POOL, SPA AND RELATED INDUSTRIES**  
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**ALL SEMINARS & EXHIBITS FREE**

### Seminar Schedule

| <b>THEATER</b>  | <b>ROOM I</b>  | <b>ROOM II</b>   |
|---|--|--|
| <b>9:00 - 10:50</b><br><b>Water Chemistry &amp; Plaster Problems</b><br><br>On Balance  | <b>9:00 - 10:50</b><br><b>Effective Strategies for your Pool Business</b><br><br>David Hawes | <b>9:00 - 10:50</b><br><b>Advances in Automation &amp; Smart Phone Apps</b><br><br>Pentair |
| <b>11:00 - 12:50</b><br><b>Nuts and Bolts of Running a Business</b><br><br>Marty Fowler   | <b>11:00 - 12:50</b><br><b>Salt &amp; Things</b><br><br>Hayward                              | <b>11:00 - 12:50</b><br><b>Do's and Don'ts of Heater Installation</b><br><br>Ray Pak       |
| <b>1:00 - 2:00</b><br><b>Smart Marketing &amp; Strategies for the Pool Service Professional</b><br>Mark Feldstein Gardener Remodeling | <b>1:00 - 2:00</b><br><b>Basic Electrical for the Pool Service Person</b><br><br>Don Wall    | <b>1:00 - 2:00</b><br><b>Myths and Mistakes What you need to know</b><br><br>Butch Weiser  |

## **GIANT RAFFLE**

Bring money to purchase raffle tickets. **OVER \$10,000 IN PRIZES**  
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**LOCATION:**  
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 (858) 277-8888



For questions concerning show please call: (619) 464-6400  
[www.region7tabletop.com](http://www.region7tabletop.com)

**Reply-To:** "Kim Skinner" <[kim@on-balance.com](mailto:kim@on-balance.com)>  
**From:** "Kim Skinner" <[kim@on-balance.com](mailto:kim@on-balance.com)>  
**To:** "onBalance" <[kim@on-balance.com](mailto:kim@on-balance.com)>, "Kim Skinner" <[kimskinner@rfburst.com](mailto:kimskinner@rfburst.com)>  
**Subject:** NPC Should Step Up  
**Date:** December 4, 2014 at 7:52:40 AM PST

Are NPC leaders really trying to resolve plaster problems, or will they continue to ignore or misrepresent the results of research studies that have already provided the answers? The NPC says that there has been “decades of debate” regarding plaster problems. Actually there have been decades of pool plaster studies, but no honest discussions or debates, and no accountability.

There was a time when NPC leaders understood that improper plaster workmanship can cause plaster defects and discolorations. In fact, the 1998 NPC Technical Manual acknowledged that delaminations, calcium nodules, cracking, flaking, and graying (mottling) of white plaster were due to improper workmanship practices (which is consistent with ACI and PCA literature).

But that changed in 2002 when a new NPC Technical manual was written. The correct information on the causes of the above plaster defects was removed, and now states that aggressive water causes those plaster defects, including white spotting. The NPC made those changes without any new supporting evidence.

Let’s note that the American Concrete Institute (ACI) and Portland Cement Association (PCA) do not blame rain water (which is significantly aggressive) for causing the above defects on cement surfaces. Instead, they cite improper workmanship and/or material additives issues as causes. On what basis does the NPC reject that information from those highly respected organizations?

In 2003, the IPSSA organization and other groups wrote to the NPC requesting the supporting documentation for the changed positions on those plaster problems, especially since the new positions contradicted ACI and PCA guidelines on workmanship practices. The NPC responded that they would not provide any evidence for the new Manual changes, and that there would be no further discussion or debate.

The NPC then decided to conduct test pool studies at Cal Poly to try to prove their theories. But just like the studies conducted during the 1990’s, the results didn’t turn out the way the NPC had hoped. Now the NPC wants to do even more test pools instead of abiding by their own studies’ results, and even though they have already conducted similar “aggressive water” test pool experiments at Cal Poly.

The reality is that those study results showed that aggressive water did not cause white spotting (so-called “spot etching”), or cause the other above plaster defects – as long as proper workmanship was performed. Also, some of the balanced water pools did result in white spotting, craze cracking, and gray discoloration which indicates poor workmanship was likely involved. The NPC has been silent about those results.

Also, the NPC also participated in a separate study and learned that the Bicarb Start-up program was superior to the Traditional Start-up for the protection of new plaster, yet they don't recommend it.

It is obvious that the NPC leaders don't want the Cal Poly research results scrutinized and revealed, and don't want to acknowledge the findings by four prominent cement labs (who specialize in forensic analysis) that identified improper workmanship practices as causing white spots, and that aggressive water chemistry was not the cause.

The NPC should step up and accept the truth and reality of what has been proven by every study conducted. They need to accept responsibility for plaster defects that are caused by poor workmanship practices. Until then, uninformed pool owners and service techs are continuing to be misled and victimized.



# 1st Annual



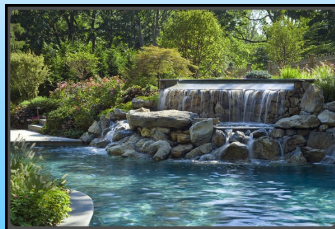
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**Four Point Sheraton, January 10th, 2015**

# Saturday, January 10th 2015



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The Rebel cleaner's programmed steering and compact, two-wheeled design moves Rebel decisively throughout your pool. It maneuvers from deep to shallow bottoms, up 90 degree floor-to-wall angles all the way to the water line, and into tight spaces that other cleaners miss. The Rebel cleaner's extra-efficient hydraulic design makes it ideal for use with variable speed pumps at lower speeds. Installation is a snap—just set it and forget it. And with a sleek, modern design, the Rebel cleaner is a complement to any pool environment.



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- Programmed steering assures complete, thorough pool cleaning coverage.
- Super-efficient design makes it ideal for use with variable speed pumps at lower speeds.
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- Effortlessly cleans tight corners and pools with 90 degree angles.
- Cleans to the tile line.
- A cinch to install and maintain.

# REBEL™

## SUCTION-SIDE INGROUND POOL CLEANER

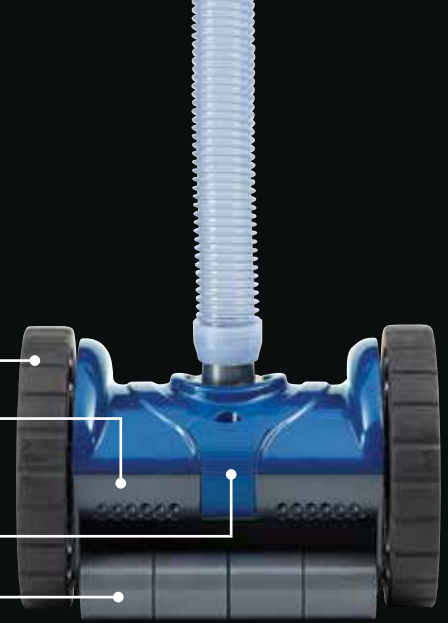
Two-wheel design for outstanding maneuverability in tight spaces

Exceptional turbine design allows dirt and debris to easily pass through the Rebel cleaner, avoiding the clogging that can shut down competing two-wheel cleaners

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# *Pool Leaking ?*



## **Top Leak Indicators:**

- Low Water Level (recurring)
- Auto Fill Always Running
- Can't Keep Chlorine, Conditioner or Salt in the Pool
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Member Name: \_\_\_\_\_ Date \_\_\_\_\_

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Course/Seminar/Program: \_\_\_\_\_

Course/Seminar/Program Date: \_\_\_\_\_ Cost: \$ \_\_\_\_\_

Note: The Education Committee Chairperson (ECC) must receive Application within 30 days of the course Completion. Receipt or proof of attendance must be submitted to ECC before reimbursement will be made.

---

## Chapter Supporter Evaluation

Member Name: \_\_\_\_\_ Date \_\_\_\_\_

Chapter Supporter: \_\_\_\_\_

Job Start Date \_\_\_\_\_ Date of Job Completion \_\_\_\_\_

|   | YES   | NO    |
|---|-------|-------|
| Does The Chapter Supporter or Staff Answer Your Calls Promptly? | _____ | _____ |
| Does The Chapter Supporter Contact Your Customer Promptly?      | _____ | _____ |
| Does The Chapter Supporter Behave In A Professional Manner?     | _____ | _____ |
| Does The Chapter Supporter Present Themselves Professionally?   | _____ | _____ |
| Does The Chapter Supporter Clean Up After Themselves?           | _____ | _____ |
| Does The Chapter Supporter Follow Up On Work Gone Wrong?        | _____ | _____ |
| Does The Chapter Supporter Perform Quality Work?                | _____ | _____ |
| Is Your Customer Happy With The Service Performed?              | _____ | _____ |
| Would You Refer This Chapter Supporter again?                   | _____ | _____ |
| Does the Chapter Supporter Give Referral Checks                 | _____ | _____ |

Positive Feedback: \_\_\_\_\_

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Negative Feedback: \_\_\_\_\_

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Workshop Date(s) Attending: \_\_\_\_\_

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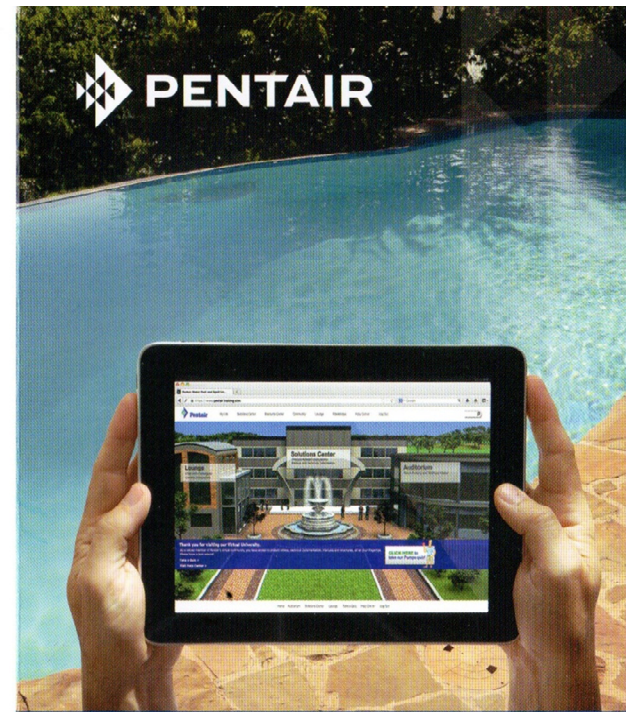
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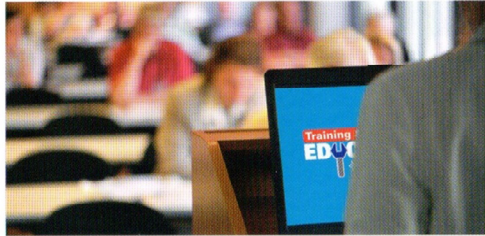
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|            | Tucson                   | January 20-21, 2015  |               | Vancouver, BC         | October 29, 2014      |                  | Toms River              | February 17-18, 2015  |
| California | Bakersfield              | November 18, 2014    | Colorado      | Denver                | March 5, 2015         |                  | Toms River - Spanish    | February 19, 2015     |
|            | Bakersfield - Spanish    | November 19, 2014    | Connecticut   | Shelton               | March 10-11, 2015     |                  | Wayne                   | February 24-25, 2015  |
|            | Bakersfield - Commercial | November 20, 2014    | Florida       | Clearwater            | September 25, 2014    | Nevada           | Las Vegas               | February 24-25, 2015  |
|            | Concord                  | January 13-14, 2015  |               | Daytona               | October 16, 2014      |                  | reno                    | February 11, 2015     |
|            | Fresno                   | March 24, 2015       |               | Ft. Myers             | September 9-10, 2014  | Ohio             | Cincinnati              | February 10, 2015     |
|            | Fresno - Spanish         | March 25, 2015       |               | Jacksonville          | October 14, 2014      |                  | Cleveland               | February 26, 2015     |
|            | Fresno - Commercial      | March 26, 2015       |               | Melbourne             | October 8, 2014       |                  | Columbus                | March 3, 2015         |
|            | Livermore                | February 3, 2015     |               | Miami Lakes           | October 22, 2014      | Oklahoma         | Oklahoma City           | March 24, 2015        |
|            | Livermore - Spanish      | February 4, 2015     |               | Miami Lakes - Spanish | October 23, 2014      | Oregon           | Portland                | January 6, 2015       |
|            | Modesto                  | February 24, 2015    |               | Ocala                 | September 23, 2014    |                  | Portland - Retail       | April 7-8, 2015       |
|            | Modesto - Spanish        | February 25, 2015    |               | Orlando               | November 11-12, 2014  | Pennsylvania     | Ft. Washington          | February 3, 2015      |
|            | Modesto - Commercial     | February 26, 2015    |               | Sarasota              | September 16-17, 2014 |                  | Ft. Washington          | February 4, 2015      |
|            | Monterey                 | March 3-4, 2015      |               | Tampa                 | Sept. 30-Oct. 1, 2014 |                  | Ft. Washington          | February 5, 2015      |
|            | Newbury Park             | February 5, 2015     |               | West Palm Beach       | October 29, 2014      |                  | Harrisburg              | March 3-4, 2015       |
| Ontario    | January 20-21, 2015      |                      | Idaho         | Boise                 | March 24, 2015        |                  | Pittsburgh              | February 24, 2015     |
|            | Palm Desert              | January 27, 2015     | Illinois      | Schaumburg            | January 12-13, 2015   | Texas            | Austin                  | October 7-8, 2014     |
|            | Palm Desert - Spanish    | January 28, 2015     | Indiana       | Indianapolis          | March 5, 2015         |                  | Dallas                  | September 23-24, 2014 |
|            | Redding                  | February 17-18, 2015 | Kansas        | Kansas City           | January 6, 2015       |                  | Houston                 | October 15, 2014      |
|            | Sacramento - Basic       | January 6-7, 2015    | Kentucky      | Louisville            | February 12, 2015     |                  | Houston                 | October 16, 2014      |
|            | San Diego                | February 17-18, 2015 | Louisiana     | Baton Rouge           | January 7, 2015       |                  | McAllen                 | October 28, 2014      |
|            | San Jose                 | November 4, 2014     | Massachusetts | Marlborough           | March 24-25, 2015     |                  | McAllen - Spanish       | October 29, 2014      |
|            | San Jose - Spanish       | November 5, 2014     | Michigan      | Lansing               | February 18, 2015     |                  | San Antonio             | January 20-21, 2015   |
|            | San Jose - Commercial    | November 6, 2014     | Minnesota     | Minneapolis           | March 10-11, 2015     | Utah             | Salt Lake City          | March 3, 2015         |
|            | Santa Rosa               | March 18-19, 2015    | Missouri      | Springfield           | January 22, 2015      |                  | Salt Lake City - Retail | April 1-2, 2015       |
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|            | Torrance                 | February 3-4, 2015   | Nebraska      | Omaha                 | January 8, 2015       |                  | Spokane - Retail        | September 16-17, 2014 |
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| 92014 - Del Mar        | 92108 - Mission Valley                              | 92102 - Golden Hill    | 91910 - Chula Vista                                     | 91935 - Jamul         |
| 92024 - Encinitas      | 92109 - Pacific Beach                               | 92103 - Hilerst/MsnHl  | 91911 - Chula Vista                                     | 91941 - La Mesa       |
| 92064 - Poway          | 92111 - Clairemont                                  | 92104 - North Park     | 91913 - Chula Vista                                     | 91942 - La Mesa       |
| 92067 - Rancho S Fe    | 92117 - Clairemont                                  | 92105 - City Heights   | 91914 - Eastlake  | 91945 - Lemon Grove   |
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**SIGNATURE REQUIRED \_\_\_\_\_ DATE \_\_\_\_\_**

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