



GENERAL MEETING
MAY 21ST, 2014
MISSION VALLEY RESORT
875 HOTEL CIRCLE

The Skimmer

MAY

SAN DIEGO CHAPTER MONTHLY NEWSLETTER

2014

President's Message

Hello everyone,

I hope you all have stayed safe and out of harms way during these most recent fires. At our next general meeting we will have a brief open discussion about how to best treat pools affected by ash and debris brought on from the fires across our county.

Our chapter covered a

community pool in Coronado for an April Pool's Day event. John Moss from Pool Safe and I had a chance to reach out to some folks in the community in order to promote pool safety and answer some questions. As we pick up new clients and reconnect with current clients that are preparing for swim season, don't forget that one of our purposes is to be informational. Please keep taking opportunities to get educated on current safety information. Consider attending the free class put on by Hayward before our next general meeting and get two ed points. The class goes from 5:00- 7:00.

Thank you to all members who are currently covering sick leave pools. What you are doing is an enormous service to the members who are out. Keep pushing to uphold quality service on these accounts and know that your work is not only appreciated, but vital to upholding a group like ours. I know many members are driving out of their normal route areas or paying another service to assist in covering their assigned pool. These sacrifices are admirable, and appreciated. Thank you.

2014/15 Photo Directories Will be available for distribution at the May 21 Meeting. If you have not picked up your directory see Paul Grimes at the Sign-in table. \$5 for extra copies.

Dear Members and Supporters:

Thanks so much for supporting my Row for Hope in the Great Pacific Race. Your spontaneous support of my effort lets me know you are behind my challenge to row from Monterrey CA to Honolulu, starting on June 7.
Jim Bauer

More information here:

<http://www.newoceanwave.com/> & <http://www.jbrows.com>

The Board of 2014-2015

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Austin Gardiner



VICE PRESIDENT
Mike Harris



SECRETARY
George Ludwig



TREASURER
Thomas Graham



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Secretary	George Ludwig	619-892-4749	365poolservices@gmail.com
Past President	Michael Anderson	619-589-8848	andersonaqua-tech@cox.net

Committee Representatives

Sick Leave	Ron Baker 619-540-2275	New Members	John Baldwin 858-354-7946
	Ron Magnant 858-586-1188		Bernie Mirelez 619-818-5536
	Joseph Lerma 619-917-6971		Jon McArthur 619-672-3760
Continuing Education	Patrick Nieratko 619-647-9395	Manuf. Rebate	Gary Sevigny 858-486-9220
	Stephen Heyer 619-563-6566		
	Jon McArthur 619-672-3760		
Insurance	Bob Fowler 619-464-6400		
Entertainment	Patrick Nieratko 619-647-9395		
	Joey Chavez 619-920-4290		
Product Testing	Patrick Farrior 619-465-9545		
	Dale Eppard 858-571-1177		
Sfty/Drowning Prevnt	James Morketter 619-708-4972		
Blood Drive	James Morketter 619-708-4972		
Website	Paul Grimes 619-518-4983		
Region7 Director	Joe Lukacik		

IPSSA Corporate 888-360-9505
Info. Vickie Lester 888-368-0432 FAX
 10842 Noel St #107, Los Alamitos CA 90720-2582

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We, at **Underwater Unlimited**, have successfully navigated through plan check at the San Diego Department of Environmental Health and have had all of our channel drains and other retrofit drains pass inspection to comply with VGB legislation. We offer generous referral fees for VGB retrofit as well as for rebar repair, crack repair and plaster delamination. We have 23 years of experience and own the patent on the materials used to repair pools underwater. Please give us a call at:

760-632-1822 or 800-247-8393. Underwater Unlimited Inc.

Underwater Swimming Pool Repairs: drain retrofit, cracks, rebar and plaster loss

IPSSA San Diego – Chapter Supporters (Updated 03/15/14) *Local Representative

Eric Dominguez	Abcana Industries - www.abcanaindustries.com Wholesale Pool Chemicals - Pickup & Delivery	619-444-9900 619-654-6724 cell ericd@abcanaindustries.com
Omeed Ameri	AER Technologies, Inc. - www.pcboardrework.com Circuit Board Repair	714-446-6035 omeed.ameri@aertech.com
Eric Svensson	Alternative Pool Systems, Inc. – www.alternativepoolsystems.com Install/Repair/Service Automatic Pool Covers	619 445 9798 Office 619-980-7379 Cell apsinc@rocketmail.com
Todd Wittman	American Home Butler, INC. – www.poolleakrepairs.com Pool Leak Detection & Repairs	858-566-2700 ahbbiz@gmail.com
Kenan Sachs	American Leak Detection – www.americanleakdetection.com Leak Detection & Repair – leakhelp@gmail.com	619-233-5325 Office 858-525-3711 Cell
Joey Chavez, Rep.	Blue Moon Pools, Inc. - www.bluemoonpool.com Pool Renovation / Pool Remodeling / Pool Plastering	619-920-4290 bluemoonjoey@hotmail.com
Tony Ruf	BriteTile – www.britetile.com Calcium removal, install/repair tile, quartz/rock coping, deck-o-seal	619-260-1896 rruf@san.rr.com
David Barba	Clear Water Pool Covers - www.clearwaterpoolcovers.com Service and install automatic pool covers	858-863-3202 service@clearwaterpoolcovers.com
Mike & Cathy Chastang	Dynamic Concrete Coatings – www.dynamicconcretecoatings.com An affordable Solution for Decorative Concrete	619-300-8785 619-201-8508
Tom Cox	Gardner Outdoor And Pool Remodeling – www.gardnerpoolplastering.com Quality Plastering/Remodels since 1969	619-593-8880 tomc@gardnerpoolplastering.com
Scott Ragsdale	Hasa, Inc. - www.hasapool.com Manufactures liquid chlorine, distributes dry/specialty chemicals	661-259-5848
Michael Mamula	Leak Detection USA – www.leakdetectionusa.com Leak detection/repair for pools/spas/ponds–comrc/resdntl.	800-652-9062 michael@leakdetectionusa.com
Gil Koury	Life Deck - www.lifedeck.com Concrete Resurfacing & Staining, Waterproof Deck Coatings, Cleaning/Maintenance.	619-262-8600 Office 619-572-1894 Cell gil@lifedeck.com email
Liza Leas	L & L Lines, Inc. – www.lllines.com heatpumpgirl@aol.com REVIVE- TK Pool Products, Nets and Caddy Boxes	602-705-9240 Cell 602-354-4245 Fax
Regina Rakowski	Nelsonite - nelsonitepoolanddeck.com Easy and Affordable, Quality Pool & Deck Coatings	760-828-6169 cell rrakowski@ellispaint.com
Michael Sherlin	One Roof Energy - www.oneroofenergy.com Solar Power for Residential Homes	858-926-7574 msherlin@oneroofenergy.com
Don Wall	The Pool Doctor - www.sdpooldoctor.com Construction, Renovation, Remodel, Repair	619-445-4977 Office 619726-1219 Cell donwall@sdpooldoctor.com
John Moss	Poolsafe Cover Systems - www.poolsafe.com Service All Systems, Replacement, portable fences	760-580-4640 Cell 760-489-2282 Office john@poolsafe.com

IPSSA San Diego – Chapter Supporters (Updated 03/15/14) *Local Representative

Kirk Chapman	Poolscope Unlimited, Inc. - www.poolscopeunlimited.com Pool plastering - Complete Pool & Spa Renovations	619-561-0555 Cell kirk@poolscopeunlimited.com
Reid Mirvis	Pool Surfacing 2000 - www.poolsurfacing2000.com Fiberglass and Fleck stone Specialist	619-590-1420 reid@poolsurfacing2000.com
Mark Larimer	Save Water Mobile Water Filtration- www.savewatersd.com Renews and Refreshes Water with Mobile Pool Filtration	619-328-9099 savewatersd@cox.net
Brandon Chase	SunChaser, Inc. Solar and Water Heating Specialist	619-390-5287 Office 760-315-4597 Cell sunchaserinc@cox.net
John Tryon	Suntrek Industries, Inc. - www.suntreksolar.com Solar Pool Thermal, Photovoltaics and Solar Hotwater	800-292-7648
Kevin Wallace	Underwater Unlimited Rust spots, Rebar, Cracks, Drain replacement	800-247-8393 760-632-1822 760-994-6265 Cell
James Henry Samantha Larimer	Weiser Pools, Inc. – www.weiserpools.com Repairs, Installations, Heating and Automated Control Specialists	619-440-2480 weiserpools@cox.net
Chuck Conti	Zodiac Pool Systems, Inc. - www.zodiacpoolsystems.com Baracuda, Jandy, Nature2 & Polaris brand products	760-908-5125 Chuck.conti@zodiak.com

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**IPSSA San Diego Chapter
Board of Directors Meeting
May 7, 2014
San Diego, CA**

Called to order at 7:05pm. Present were; Austin Gardiner, Mike Harris, Tom Graham, George Ludwig.

Treasurers Report – The financial report was submitted. Sick leave money was deposited into the savings account instead of the checking account. The money from the saving account will be transferred to the checking account and then the savings account will be closed.

Secretaries Report – Still asking for help with the skimmer.

Vice Presidents Report – The speakers at May's member meeting will be Kristal Cavender with Sun-X and also Liza Leas with L&L Lines.

Hayward will have a training class before the meeting, from 5:00pm to 7:00pm.

Chapter supporter vetting was discussed. Mike Harris explained that they do provide an information form about their company. They are also interviewed by him.

Austin Gardiner motioned to donate \$1000.00 to Jim Bauer, Mike Harris

seconded. There was some discussion about the boards philosophy regarding donations. The motion passed unanimously. FYI: A hat was passed around at the last meeting for Jim Bauer and \$760,00 was collected. Purchasing the SD Buddy Book Project 2014, that was presented by Maryann Downing at the last member meeting, was discussed. It will be brought up for discussion at May's member meeting. The sick leave boundary committee was discussed, and will be pursued. Volunteers should contact Jon McArthur.

**April 16, 2014
Mission Valley Resort
875 Hotel Circle South
San Diego, CA**

Meeting called to order at 7:04pm
Treasurers Report – It was request that the \$5000.00 transfer in the financial report be detailed with an explanation.

Secretaries Report – The Board meeting minutes announced

canceling the phone number. It was requested that more information be given about these board decisions.
Vice Presidents Report – Drowning prevention & safety is the theme of this meeting

Sick Leave – Ron Baker spoke, one member is out on sick leave.

A member requested there be a published list of the members' points to date.

Water Safety – James Morketter spoke, Thanks to everyone who attend the CPR training class before the meeting tonight.

April is water safety month, James will be attending the Balboa Pool event, Austin will be attending the Coronado Pool event.

Blood Drive will be May 3rd.

Continuing Education – Jon McArthur spoke, Hayward will be giving a training class before The member meeting May 21st.

TABLETOP 2015 will be the 25th year for this event. Ideas for making the show great are requested.

New Member – Bernie Mirelez spoke, Kyle Lobe and Walter Holder were attending there 3rd meeting each.

Manufacturers rebate – Gary Sevigny said filters were still available for a discount at Superior San Diego.

Directories – Paul Grimes said to be sure to see him for your one free directory.

SPEAKER – John Moss of PoolSafe Cover Systems spoke.

Maryann Downing spoke about drowning prevention.

Jim Bauer spoke asking for support for his rowing to Hawaii venture. A hat was passed and \$760.00 was collected for his cause.

Suggestion to buy books that Maryann Downing was promoting was brought up. 34 of the members present, which was a large majority, indicated they were in favor of the suggestion. The board will discuss it at their next meeting.

Money & Prizes – Perry Mediate won \$50,00, Terry Wehrly won \$25.00, Dale Eppard won 50 pounds of tablets from Poolcorp.

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CONTINUING EDUCATION

Education Reimbursements -

Local Classes (San Diego County) 75% class cost.

SoCal Area 100% class/show cost+\$50 for expenses.

Outside So Cal 100% class/show cost+ \$200 for expenses.

Contractor License - 100% of non-recurring expenses such as application test fees, fingerprinting charge etc., up to \$1000.

Must provide proof of attendance and payment. Submit claim within 30 days of completion/attendance.

Upcoming classes -

May 21, 2014 - 5:00PM to 7:00 PM

(before SD Chapter May General meeting)

Presented by Hayward's John Rodriguez

Hayward Variable Speed Pumps/Hands on training in programing & installation

Two SD Chapter Continuing Education points for attendance

\$\$\$ Raypak has sent a check to our chapter for \$6,373.80.

Thanks to our members' purchases of Raypak heaters, Raypak's Rebate program and rep Daniel Nicolas.

This contribution goes into our chapter's education fund.

Gary Sevigny/Manufacture Rebate Co Chair

Ask the All Stars

Our panel of experts is ready, willing and able to answer questions in their fields of expertise. Use the contact info below or say hello at the next general meeting.



Bill Peck
Commercial Water
Chemistry &
Water Purification
858-673-8556



Ron Magnant
Spas & Hot Tubs
Water Chemistry
619-804-1759



Jon McArthur
Acid Wash, Plaster
Problems and
Motors
619-672-3760



Mark Overman
Automation &
Electronics
619-463-6689



Gary Sevigny
Heaters, Lights &
Plumbing
858-486-9220



San Diego Chapter Financial Report - April 2014

General Fund

Income Description		Expense Description	
Cash on Hand (Beg. Bal.)	26,833.72	SPEC x 2(month)	300.00
Dues Collected by IPSSA x 2month	1,732.00	Door Prizes / Raffle	100.00
Member Fines	200.00	Entertainment Expenses - Blood Drive	112.27
Chapter Supporter Dues	500.00	Board Meeting	341.08
Directory Advertising		General Meeting	505.44
Newsletter Advertising Income		Office Expense - Web Master	100.00
New Member		Phone Expenses	
Fund Raising		Postage & Copies Expenses PO Box	140.00
Membership Books Sales	14.00	Awards (Plaques)	
		Legal & Professional Printer, Designer	2293.80
		Cont Ed	1743.30
Total Income in Month	2446.00	Total Expenses in Month	5635.89
Combined Total		23,643.83	

Education Fund

Income Description		Expense Description	
Cash on Hand (Beg. Bal.)	15,875.03	Continuing Education	
Rebate Program (PEP/Pentair/Raypak)			
Total CD Interest			
Total Income in Month	.39	Total Expenses in Month	
Combined Total		15,875.42	

Sick Leave Fund - Savings

Income Description		Expense Description	
Cash on Hand (Beg. Bal.)	138.05	Members paid Sick Leave Coverage #1	
Sick Leave Coverage #1 - Gibson	3600.00	Members paid Sick Leave Coverage #2	
Sick Leave Coverage #2 Rumble	1120.-	Sick Member Reimbursed #1	
Sick Leave Coverage #3		Sick Member Reimbursed # 2	
Total Income in Month	4720.05	Total Expense in Month	
Combined Total		4,720.05	

From: Kim Skinner [mailto:kimskinner@rfburst.com]
Sent: Thursday, April 10, 2014 9:15 AM
To: onBalance
Subject: Good Plasterers Speak Out

Good things are happening in the pool industry. At the Western Pool & Spa Show in Long Beach last month, several knowledgeable pool plasterers publicly stated that improper plastering practices will lead to various discolorations and poor quality pool plaster.

Ed Rock, owner of San Rock Plastering in Los Angeles County, taught a class on proper and improper pool plastering practices. He stated that if his troweling crew “burns” (overly late hard troweling) the plaster and causes graying, it is not just time for a replaster, but also time to retrain his crew. He also stated that “organic” pigments, while inexpensive, are extremely problematic (severe mottling, spotting, or blotchiness) and should not be used in swimming pool applications.

It was pointed out that adding calcium chloride (hardening accelerator) to color pigmented plaster (including in quartz and pebble applications), and adding water to a plaster surface while troweling is detrimental and will lead to white blotchiness or spotting.

In our (onBalance) class on plastering, a plasterer commented that he does not add any calcium chloride to his plaster mixes because of the problems that can be caused. Many plasterers are now using a “non-calcium chloride” accelerator with great results, especially with color pigmented plaster. It was also acknowledged that calcium nodules are due to delaminations and cracking issues.

Several plasterers (and many service techs) stopped by our booth to mention that they have had great success using the “Bicarb Start-up” program on their newly plastered pools (including Quartz and Pebble). They are amazed on how there is no plaster “dust,” and that dark colored plaster jobs remained dark and uniform. They changed to the Bicarb Start-Up because of problems with the “Acid Wash” program which often results in light colored blotchiness or streaking that develops later.

It was very refreshing to hear plasterers acknowledge that certain plaster discolorations and defects are due to poor plastering workmanship or materials, and not due to unbalanced water chemistry maintenance, start-ups, or high cyanuric acid levels.

An article in the March 2014 issue of Concrete International (ACI) also points out the importance of proper troweling techniques and timing, and not adding water to the finish while troweling in order to avoid color variations (mottling) in cement flatwork applications.

Plasterers with integrity (like Ed Rock) accept responsibility for plaster defects, and won't blame innocent service techs and pool owners who maintain the water chemistry. And because of that, they are more motivated to teach and ensure that their finishers follow proper plastering procedures.

Consequently, quality plasterers have few problems (if any) that begin to appear a few weeks after completion, such as gray mottling or white spotting (spot etching). When nothing goes wrong, there is no need to blame someone. The above bodes well for our industry if more leaders from the plastering industry speak out and teach others in an effort to improve plastering standards.

From: "Kim Skinner" <kimskinner@rburst.com>
Subject: Durable & Discoloration-Free Pool Plaster
Date: May 14, 2014 at 9:01:51 AM PDT
To: "onBalance" <kimskinner@rburst.com>

There are proper steps to follow for the making of quality pool plaster, including color, quartz, and pebble finishes. There are also improper practices that can lead to early deterioration and discoloration. Following is a ten-point checklist that will help achieve a smooth, long-lasting, and discoloration-free swimming pool plaster.

1. Plastering in extreme weather conditions can lead to quality and durability problems. The ACI and PCA have specifically warned against using cement-based products in temperatures considered too hot or cold.

One solution is "tenting" the pool, which protects the plaster surface (and the plasterers!) from the elements. In extreme dry heat, tenting the pool, and perhaps directing air from an evaporative cooler beneath the tent, will help the plaster retain its moisture, and properly cure and harden.

2. The best cement/aggregate ratio is about 1 part cement to 1.5 parts aggregate (marble or limestone sand). If the plaster is too rich (cement-heavy), it tends to shrink and crack. If it's too lean (more sand), it will be less durable and potentially unworkable. Quartz finishes, however, may be as lean as a 1 to 1 ratio.

3. When mixing plaster, a thick mix is best. Achieve a water/cement ratio of .48 or less. Both the American Concrete Institute (ACI) and the Portland Cement Association (PCA) maintain that lower water/cement ratios produce better-quality cement that can withstand occasional exposure to aggressive water.

Lower water/cement ratios boost density while reducing permeability, porosity, shrinkage (craze cracking) and water movement within the cement product. Higher water/cement ratios, by contrast, cause excess shrinkage and cracking, and fail to offer adequate protection or long-term durability against the effects of water and the environment.

4. A plaster mix should be mixed thoroughly, but also not too long. It is recommended that if the plaster has been mixed for more than 90 minutes, the plaster mix should be discarded.

5. Plaster should contain as little calcium chloride set-accelerant additive as possible – and never more than 2 percent to the amount of white cement. According to the PCA and other testing facilities, too much calcium chloride increases gray mottling discoloration and cement shrinkage. Colored plaster, of course, should not contain *any* calcium chloride due to severe mottling effects. Several alternatives to calcium chloride that do not exhibit these characteristics are now available.

6. Never add water to plaster surfaces while troweling. Both the ACI and PCA have found that this can increase porosity, shrinkage, and variable discoloration.

Never "work," or force, additional water into the plaster surface when troweling. Doing so can weaken the surface and may accelerate deterioration and caused spotting or streaking discoloration. Dark color plaster is even more susceptible than white plaster to white spotting and blotchy discolorations due to water troweling.

7. Well-timed hard troweling can produce a smooth and dense plaster finish. But if the plaster becomes too hard before the surface is smooth, the result is often dark gray discoloration and spotting, especially when calcium chloride is also used. Cement "cream" (laitance) that accumulates on the trowel should be discarded and not re-applied to the surface.

8. Don't fill the pool with water too soon. A new pool plaster surface is soft and vulnerable to being dissolved by water. Though conditions vary, filling should not be started for at least six to eight hours after the pool has been plastered and finished, even in hot weather. This should be enough time for the plaster to harden properly before being submerged in water.

Shrinkage cracks are more likely caused by high water mixtures and water troweling than being allowed to harden before submerging in water. Consider cement flatwork applications in comparison.

Even balanced fill water can dissolve soluble cement components (calcium hydroxide) if the surface has not adequately hardened. The end result is often greater porosity, early deterioration, and discoloration. And it only takes a few months to become visible.

9. Soft or aggressive fill water can harm new plaster surfaces. By contrast, baking soda startups will adjust the fill water to promote a superior plaster surface. Other new plaster problems such as drips, splashes, spotting, trowel marks, and hand- and footprints are the result of localized troweling and finishing errors.

Acid treatments of newly finished quartz finishes etches a plaster surface and can cause color differences and streaking that may not be visible until weeks later after the pool is filled with water. Those techniques simply age and shorten the life-span of pool plaster.

10. Once the pool is filled, balance the water (and keep it balanced). Balanced water helps help preserve the plaster. Aggressive water causes uniform etching, while over-saturated water scales the plaster. The Saturation Index is a good guide – to prevent scaling or etching, water should have a saturation index value in the range of -0.3 to +0.5.

With reasonably consistent maintenance, pool plaster has a life span of approximately 20 years. It's an inherently strong surface, and should be able to withstand "real world" chemistry and/or maintenance challenges.

Although pozzolans and other materials such as quartz and pebble aggregates are generating good results, solid workmanship is still required. The above guidelines will benefit pool plasterers in the pursuit of a discoloration-free and durable pool finish.



The following guidelines are recommended for the maintenance of swimming pools impacted by smoke and ash contamination or fire damage. Do not allow use of the pool until the following steps have been completed.

1. Clean the skimmer baskets of debris and skim water surface of swimming pool with a pool net to remove floating debris.
2. Brush the sides and bottom of swimming pool to loosen contaminants. Vacuum swimming pool.
3. Backwash and clean the filter. Discharge waste and wastewater into a municipal sanitary sewer only. If connected to a septic tank system, discharge the backwash to a pervious surface (gravel, lawn, open space) to allow for infiltration without erosion. Backwashing into the storm drain system (alleys, driveways, streets, storm drains) and creeks is prohibited by law.
4. Check the pH and adjust to between 7.2 and 8.0.
5. Check the free chlorine level and adjust to a minimum of 2.0 ppm.
6. Ensure the recirculation system is operating properly by checking filter pressure and/or flow meter.
7. Reopen the pool to bathers when pH levels are within 7.2 to 8.0 range and free chlorine is at least 2.0 ppm.
8. Due to the amount of smoke and ash in the air, these steps may need to be repeated after cleaning the filters.
9. Alternatively, a swimming pool service company may be contracted to clean the pool. Check for their business license and experience in servicing pools. Pool service operators likewise are prohibited from discharging backwash to the storm drain system.

Deck Cleaning: Clean the pool deck and dispose of the debris with the rest of the solid waste. Don't hose down the deck to storm drains. You may spray lightly first to minimize dust and ashes from becoming airborne, then use a stiff brush or broom to sweep up and put into the trash. A mop and bucket could also be used for clean-up.

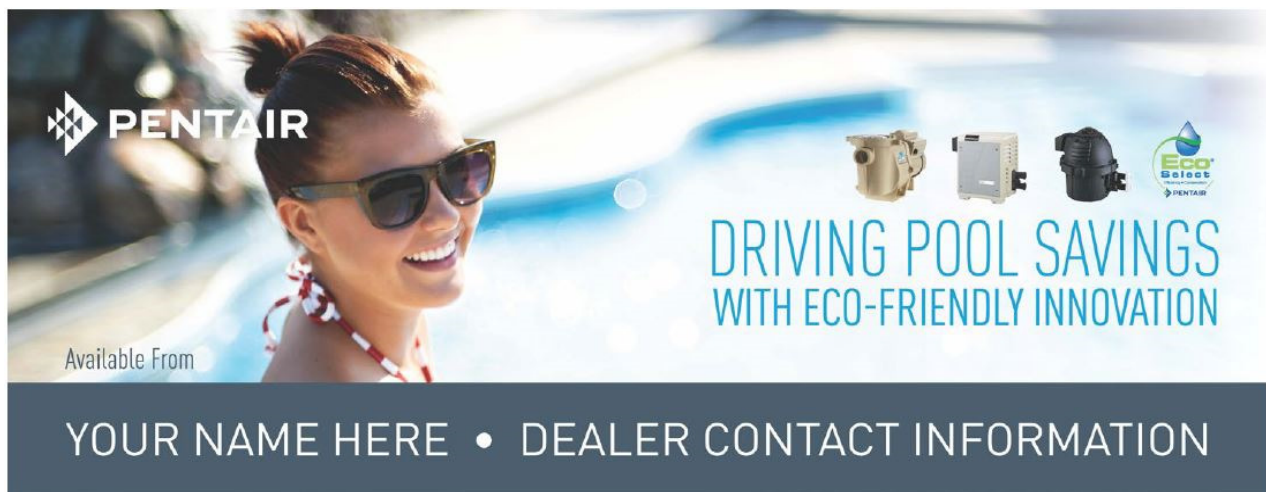
Draining Pools: Draining of pools is not recommended. If you must drain the pool, contact the stormwater program of your local jurisdiction for guidance. In general, pool water must be de-chlorinated to 0.0 ppm chlorine and have a pH between 7.2 and 8.0 if it is drained.

Mosquito Breeding: Pools with standing water could breed mosquitoes. Please call the County of San Diego, Vector Control Program at (858) 694-2888 to have staff stock the pool with mosquito-eating fish until the power and pool recirculation system are restored.

Damaged Pool, Enclosure or Recirculation System: Pools that have had damage to the recirculation system, the pool enclosure or the pool shell must contact the Department of Environmental Health Plan Check Unit at (858) 505-6659 for evaluation.

Contact the Food and Housing Division at (858) 505-6900 or fhduyeh@sdcounty.ca.gov with questions.

Pentair Aquatic Systems is offering this truck tailgate or service-body wrap to qualified installers. This is a perfect opportunity to advertise your pool service business, full time, in one of the busiest pool markets in the country. For details, please contact Mark R. Lane at mark.lane@pentair.com or (949)813.9442.





Rola-Chem Peristaltic Pumps – Advisory Letter - May 4, 2012

This Advisory is for customers who have purchased one or more Rola-Chem Peristaltic Pumps without a chemical controller. Rola-Chem recently received a more-than-10-year-old failed pump with a compromised timer knob. This appears to have caused the pump to operate in a continuous mode. Our tests have confirmed that excessive corrosion in the potentiometer is the likely cause of the problem. Because this could affect other older Rola-Chem Peristaltic Pumps, we have issued this advisory letter.

Corrective action: Rola-Chem recommends that the Timer/Pot Assembly be replaced after five years of use. **Rola-Chem will make available a new Timer/Pot Assembly at no charge for field replacement on any unit that has been in use for five or more years.** For an immediate remedy, Rola-Chem recommends reducing the amount of chemicals hooked up the feeder to the minimum necessary.

If you believe that your Rola-Chem Peristaltic Pump may be eligible for this free replacement part, please contact Rola-Chem at (800) 549-4473 and provide the pump's Serial Number and voltage. Rola-Chem will send you a new Timer/Pot Assembly. If the second digit in your Rola-Chem pump serial number uses the letter A through L, it is likely that your pump is more than five years old.

A five-minute instructional video demonstration of how to replace the Timer/Pot assembly is available at <http://www.youtube.com/watch?v=pstQy-ec1xY> and additional information about our pumps is available at www.rola-chem.com.

For Rola-Chem pumps being controlled by a Chemical Controller and not utilizing the timer function, this situation does not apply.

Please also keep in mind the following general safety practices:

- The simplest and most important thing you can do to ensure safety of pool chemicals is to make sure you do not have excessive amounts of chemical available to any feeder.
- Make sure you are maintaining your Rola-Chem Peristaltic Pump in working order as outlined in your Rola-Chem manual.
- Consider adding a Rola-Chem Controller to your feeder for added safety in monitoring and dispensing pool chemicals.

Please call us at (800) 549-4473 or e-mail us at info@rola-chem.com if you have any questions.

CONTINUING EDUCATION FUND APPLICATION

Member Name: _____ Date _____

Company Name: _____

Address: _____

City: _____ Zip: _____

Course/Seminar/Program: _____

Course/Seminar/Program Date: _____ Cost: \$ _____

Note: The Education Committee Chairperson (ECC) must receive Application within 30 days of the course Completion. Receipt or proof of attendance must be submitted to ECC before reimbursement will be made.

Chapter Supporter Evaluation

Member Name: _____ Date _____

Chapter Supporter: _____

Job Start Date _____ Date of Job Completion _____

	YES	NO
Does The Chapter Supporter or Staff Answer Your Calls Promptly?	_____	_____
Does The Chapter Supporter Contact Your Customer Promptly?	_____	_____
Does The Chapter Supporter Behave In A Professional Manner?	_____	_____
Does The Chapter Supporter Present Themselves Professionally?	_____	_____
Does The Chapter Supporter Clean Up After Themselves?	_____	_____
Does The Chapter Supporter Follow Up On Work Gone Wrong?	_____	_____
Does The Chapter Supporter Perform Quality Work?	_____	_____
Is Your Customer Happy With The Service Performed?	_____	_____
Would You Refer This Chapter Supporter again?	_____	_____
Does the Chapter Supporter Give Referral Checks	_____	_____

Positive Feedback: _____

Negative Feedback: _____

BLUE CARD - SAN DIEGO IPSSA (Fill form completely) Date: _____

Name: _____ Spouse: _____ H.Phone:() _____

H. Address: _____ City: _____ Zip: _____

Company Name: _____ E-Mail: _____

B. Address: _____ City: _____ Zip: _____

B.Phone:() _____ Pager:() _____ Cellular:() _____

CIRCLE ZIP CODES THAT YOU SERVICE (Mail cards to Chapter PO Box or give to Paul Grimes)

<u>NORTH CITY</u>	<u>METRO NORTH</u>	<u>METRO SOUTH</u>	<u>SOUTH BAY</u>	<u>EASTCOUNTRY</u>
92007 - Cardiff	92037 - La Jolla	92101 - Downtown	91902 - Bonita	91901 - Alpine
92014 - Del Mar	92108 - Mission Valley	92102 - Golden Hill	91910 - Chula Vista	91935 - Jamul
92024 - Encinitas	92109 - Pacific Beach	92103 - Hilerst/MsnHl	91911 - Chula Vista	91941 - La Mesa
92064 - Poway	92111 - Clairemont	92104 - North Park	91913 - Chula Vista	91942 - La Mesa
92067 - Rancho S Fe	92117 - Clairemont	92105 - City Heights	91914 - Eastlake	91945 - Lemon Grove
92075 - Solana Beach	92119 - San Carlos	92106 - Pt. Loma	91915 - Eastlake	91977 - Spring Valley
92091 - Morgan Run	92120 - Grantville	92107 - Ocean Bch/PL	91932 - Imperial Bch	91978 - Rancho SD
92121 - Sorrento Valey	92122 - Univ. City	92110 - Midway/O.T.	91950 - National City	92019 - El Cajon
92126 - Mira Mesa	92123 - Mission Village	92113 - Logan Heights	92118 - Coronado	92020 - El Cajon
92127 - Rancho Berndo	92124 - Tierrasanta	92114 - Encanto	92154 - Otay Mesa	92021 - El Cajon
92128 - Rancho Berndo		92115 - Rolando	92173 - San Ysidro	92040 - Lakeside
92129 - Penasquitos		92116 - Normal Hgths		92071 - Santee
92130 - Carmel Valley		92139 - Paradise Hills		
92131 - Scripps Ranch	Poolservicepros.com listings are by your Zip codes.		DO NOT list me for referrals on www.poolservicepros.com	

I, the undersigned, waive any and all claims against IPSSA, Inc, IPSSA Management Company, IPSSA Chapters and/or its individual members, arising out of my participation in the IPSSA Sick Leave Program, including, but not limited to claims for lost income resulting from improper maintenance performed by IPSSA members. I have read and understand the standing rules for the Sick Leave Program and agree to participate in that program.

SIGNATURE REQUIRED _____ DATE _____

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**San Diego Chapter
Independent Pool & Spa
Service Association
PO BOX 600862
San Diego CA 92160-0862
www.ipssasandiego.com/members**



**Next General Meeting
May 21, 2014 – 7 p.m.
Mission Valley Resort
875 Hotel Circle South
Mission Valley, south of I-8
1/4 mile west of SR 163**

